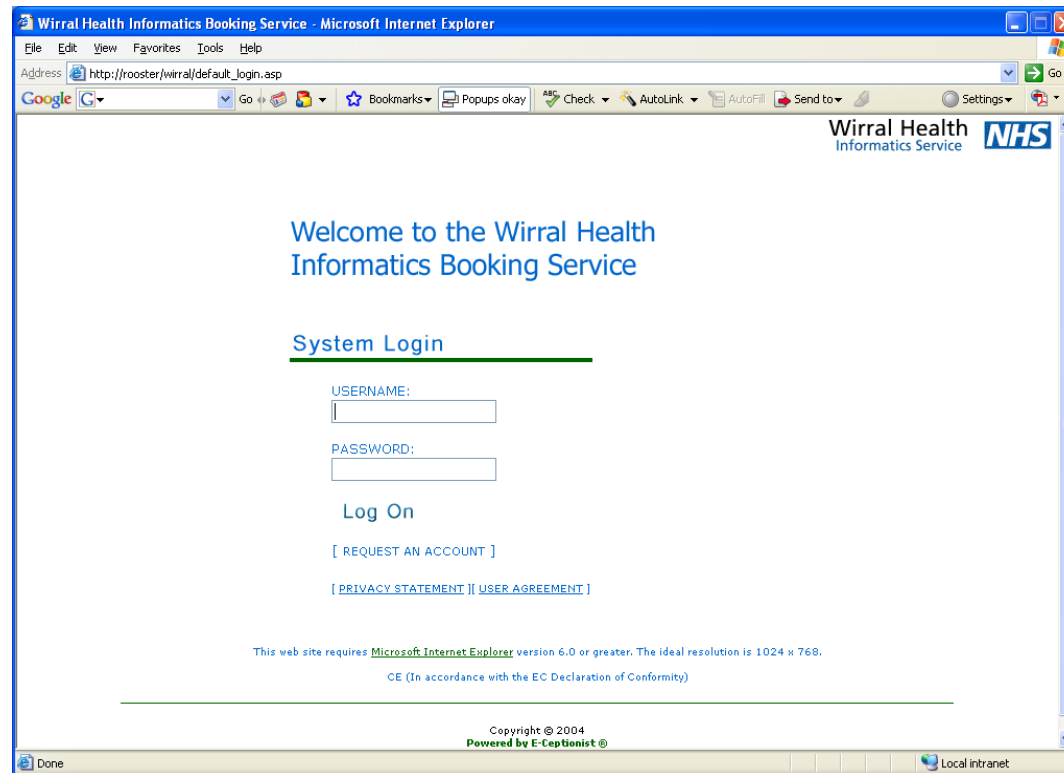


Case Study – Wirral Health Informatics NHS Trust – Wirral, England



Wirral Case Study

- Current Environment -

- ④ **Wirral Health Informatics NHS Trust**
- ④ **Eceptionist Customer since 2004**
- ④ **Acute Trust Hospitals**
 - Arrowpark Hospital (Upton)
 - Clatterbridge Hospital (Bebington)
- ④ **Community Trust (PCT)**
 - St. Catherines Hospital (Tranmere)
 - Victoria Central Community Hospital (Wallasey)
- ④ **GP's - 65 practices**

Wirral Case Study

- Current Use -

- ④ **License for use of Eceptionist across**

- Acute
- Community
- Primary Care

- ④ **Areas of Use**

- Radiology & Cardiology Departments
- Examples
 - X-Ray
 - Ultrasound
- Community Clinics
 - Cytology

- ④ **Primary Functions**

- Scheduling
- Reporting
- Letter Templates
- Forms (Surveys)

Wirral Case Study - Integration -

- ④ **Integration completed during implementation period**
 - Wirral Electronic Patient Record (EPR)
 - Wirral Electronic Health Record (EHR)
 - Wirral Master Patient Index (WiMPI)
 - Exeter
 - Acute Trust Systems
 - All GP systems
- ④ **Methods of Integration**
 - Web Services, SOAP, HL7

Wirral Case Study

- Benefits -

- ④ **Allows the boundaries of care to be joined across**
 - Primary
 - Intermediate
 - Secondary Care
- ④ **Improved access and choice for the patients**
- ④ **Facilitates scheduling imaging diagnostic departments**
- ④ **Provide a higher level of care to the patients in the Wirral**

Wirral Case Study

- Future -

- ④ Interim community care services for Orthopaedics in the community
- ④ Other community cardiology rehab services
- ④ Community based services
- ④ Consultant to Consultant referral
- ④ Telemedicine
 - Multidisciplinary Team Meetings (MDT)
 - workflows pre and post MDT using survey tool
 - Virtual Teleconsults
 - Community Midwives (primary/secondary care)
 - Second opinion type services (store & forward)