Case Study - Wirral Health Informatics NHS Trust - Wirral, England

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Wirral Case Study– Current Environment -

- Wirral Health Informatics NHS Trust
- © Eceptionist Customer since 2004
- Acute Trust Hospitals
 - Arrowepark Hospital (Upton)
 - Clatterbridge Hospital (Bebington)
- Community Trust (PCT)
 - St. Catherines Hospital (Tranmere)
 - Victoria Central Community Hospital (Wallasey)
- GP's 65 practices



Wirral Case Study - Current Use -

- License for use of Eceptionist across
 - Acute
 - Community
 - Primary Care
- Areas of Use
 - Radiology & Cardiology Departments
 - Examples
 - X-Ray
 - Ultrasound
 - Community Clinics
 - Cytology
- Primary Functions
 - Scheduling
 - Reporting
 - Letter Templates
 - Forms (Surveys)



Wirral Case Study - Integration -

- Integration completed during implementation period
 - Wirral Electronic Patient Record (EPR)
 - Wirral Electronic Health Record (EHR)
 - Wirral Master Patient Index (WiMPI)
 - Exeter
 - Acute Trust Systems
 - All GP systems
- Methods of Integration
 - Web Services, SOAP, HL7



Wirral Case Study - Benefits -

- Allows the boundaries of care to be joined across
 - Primary
 - Intermediate
 - Secondary Care
- Improved access and choice for the patients
- Facilitates scheduling imaging diagnostic departments
- Provide a higher level of care to the patients in the Wirral



Wirral Case Study - Future -

- Interim community care services for Orthopaedics in the community
- Other community cardiology rehab services
- Community based services
- © Consultant to Consultant referral
- o Telemedicine
 - Multidisciplinary Team Meetings (MDT)
 - workflows pre and post MDT using survey tool
 - Virtual Teleconsults
 - Community Midwives (primary/secondary care)
 - Second opinion type services (store & forward)

