Case Study – United States Military – San Diego, California

When the United States Military wanted to create the most advanced medical appointment scheduling system in the world, they turned to the nation's leading medical software scheduling company: Eceptionist.

The most **powerful** military in the history of the world confronted a problem that the **toughest**, **brightest** men and women in uniform were committed to solve.

The United States Military wanted to create a medical scheduling system that would allow appointments to be scheduled and service member information to be transmitted in a completely secure environment over the Internet. With the security of service member whereabouts and data of the utmost importance, the United States Military turned to Eceptionist to create a rock solid medical appointment scheduling system for the men and women of our armed forces.

With Eceptionist, the military's general practitioners schedule appointments over the Internet in real-time in a secure environment. The service is initially being used to support the military's TRICARE Region Nine, comprised of a geographical area approximately 200 miles in diameter and composed of over 700,000 beneficiaries. The region includes 6 medical treatment facilities and over 40 branch medical clinics. The referral center for Region Nine is the Naval Medical Center San Diego.

TRICARE is the health care program shared by all of the uniformed service members -- Army, Navy, Air Force, Marines, Coast Guard, Public Health Service and National Oceanic and Atmospheric Administration. Those who are eligible for TRICARE include active duty uniformed service members and their families, uniformed service retirees and their families and survivors of uniformed service members who are not eligible for Medicare.

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