



eceptionist™

Press Release

FOR IMMEDIATE RELEASE

February 10, 2003

NATIONAL HEALTH SERVICE AUTOMATES BOOKED ADMISSIONS WITH ECEPTIONIST

London, England – The National Health Service’s Royal Brompton & Harefield Trust has signed a contract to use the Eceptionist® Internet based booking system, the company announced today.

Eceptionist will be used by the NHS to automate the booked admissions process at both Royal Brompton and Harefield Hospitals as well as to allow more than a dozen North West London area hospitals and primary care trusts (PCTs) to book appointments with Royal Brompton & Harefield NHS Trust via the Internet.

“Eceptionist allows Royal Brompton & Harefield NHS Trust to deliver on the promise of automating the booked admissions process. With Eceptionist, our patients will now receive a higher standard of service,” stated Patrick Mitchell, Director of Operations of Royal Brompton & Harefield NHS Trust.

“Eceptionist will allow tens of thousands of NHS patients in the London area to get faster, more effective medical care,” said an Eceptionist representative. “We are proud to join Royal Brompton & Harefield NHS Trust in delivering the most advanced booking system available.”

“We are honored to assist Lord Hunt and Prime Minister Blair in meeting their objective of using advanced technology to help modernize the NHS in order to deliver better care to the people of Great Britain.”

Royal Brompton & Harefield NHS Trust (<http://www.rbh.nthames.nhs.uk>) is the largest post-graduate specialist heart and lung center in the United Kingdom. The Trust was established on 1 April 1998 following the merger of Royal Brompton Hospital and Harefield Hospital and is based on two sites, one in Chelsea, London and one near Uxbridge, Middlesex. The Trust is part of the National Health Service in the United Kingdom.

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Eceptionist, Inc., (<http://www.eceptionist.com>), is a privately held company located in Houston, Texas. The company owns and licenses the Eceptionist software. The service allows users to schedule appointments in real-time over the Internet as well as to create an electronic patient record, complete with medical images. The service is secure and encrypted and the privacy of patient information is protected. Eceptionist, Inc. provides service in multiple languages to customers throughout the world.

Eceptionist's customers include WellPoint Health Networks Inc. on behalf of its affiliate, Blue Cross of California, the United States Military's TRICARE network, the High Plains Rural Health Network based in Colorado, Vitao Denmark A/S, tds (Dermatology) Limited in the United Kingdom, TelBios S.p.A. based in Milan, Italy and OnSight Care, Inc. based in Florida.

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